

SnazzyKat™ & SlyDog™

Featuring the SquareOne™ System

Square1



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Recall and Safety Notification

Product: SlyDog™ Retractable Dog Leash

Potential Problem

SlyDog is voluntarily recalling 223,264 units of its Retractable Dog Leash as a precautionary response to isolated consumer reports of a component malfunction.

Reports indicate a possible hardware failure of the product's metal clasp, causing the leash to break free from the dog's collar. Minor injuries have occurred when the broken leash snapped back toward the person holding it.

Number of units affected: 223,264

Dates produced: from 9/2007 to 1/2008

Manufactured in: China

Sold at: Dollar General stores

MSRP: \$5.00

Sold from: 9/2007 to 8/2008

Remedy

If you purchased a SlyDog Retractable Leash with a METAL clasp, please discontinue use of this product. You are eligible for a \$5.51 refund (\$5 retail price plus 10.25% sales tax) and a \$2.53 postage credit for returning the product to us by mail. **Total credit to you is: \$8.04.**

Note: This recall does not apply to current stock of the SlyDog Retractable Dog Leash featuring a PLASTIC clasp. By-mail product replacements are not available as a part of this recall.

Refund Process

Please follow the simple steps below for a timely refund or call **Recall Hotline: 888-296-3807**.



1. Package and mail your SlyDog Retractable Leash back to us.
2. Include your name, full mailing address and phone number in case we need to reach you.
3. Include your sales receipt if you have it; if you don't, please tell us which Dollar General store location the purchase was made and the approximate date.

Mail to:

Worldwise

Attn: Retractable Leash Recall

160 Mitchell Blvd.

San Rafael, CA 94903

NOTE: You may ship the product to us in any way you prefer. However, our postage credit to you will not exceed the \$2.53 U.S. metered first class mail rate for the size and weight of the product.

We apologize for any inconvenience this recall may have caused you. We regret that this recall is limited to reimbursement and does not include product replacement. A modified and tested version of the SlyDog Retractable Leash featuring a PLASTIC collar clip is currently available at Dollar General stores nationwide.

Finally; if you have questions or issues about this product not related to the recall, please call our general Consumer Relations number: 1-800-967-5394.



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